

Existing and planned measures on the promotion of racial equality

Fish Marketing Organization (FMO)

The Fish Marketing Organization (FMO) is a self-financing, non-profit making organization established under the Marine Fish (Marketing) Ordinance, Cap. 291 FMO serves the local fishing industry and fisheries trading sector irrespective of their racial background with professionalism and impartiality to secure the orderly and efficient marketing of marine fish and to maintain a reliable and steady supply of marine fish to the public and support the development of local fisheries.

Services Concerned

- Services provision to people of diverse race including:
 - providing a reliable and stable supply of safe and quality marine fish;
 - providing a fair and well-established trading environment for market's stakeholders;
 - plough back surplus from market operation to promote the development of local fisheries

Existing Measures

- Existing measures for promoting racial equality, including the provision of translation between Chinese and English and interpretation services on Chinese, English and Mandarin to service users.
- The application form for registered buyers and the website of FMO are available in Chinese (traditional and simplified) and English.
- To enhance communication with people of diverse race, the market staff will suitably make use of the Telephone Interpretation Service provided by the Hong Kong Christian Service.
- Checklist of measures on promotion of racial equality in diverse languages was made available and prominently displayed in the office of each FMO market.
- FMO arrange training for its market staff to increase their awareness of racial sensitivity and their understanding of the Race Discrimination Ordinance.

Assessment of
Future Work

- FMO will continue to keep in view the needs of people of diverse race in the wholesale fish markets and put measures in place when necessary to ensure the services are provided to all members of the public, regardless of racial background.
- To provide equal employment opportunity to all applicants for jobs of FMO.
- FMO will arrange training for its market staff to increase their awareness of racial sensitivity and their understanding of the Race Discrimination Ordinance.

Additional
Measures
Taken/To Be
Taken

- The measures are strictly enforced to ensure that services provided by FMO is race neutral.
- The measures are regularly reviewed for continuous improvement.
- Feedback from people of diverse racial and ethnic groups/market users will be recorded and reviewed by FMO management regularly to further enhance the market services provided to them.

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Mr. Yuen Chi-kiu via the following channel:

Telephone no. : 2807 0112
Fax no. : 2552 3058
Email : cco_afm@fmo.org.hk
Address : Aberdeen Wholesale Fish Market
102 Shek Pai Wan Road, Aberdeen, Hong Kong

Fish Marketing Organization

June 2021